



## Terms of Service

These Terms and Conditions ("Terms") apply to the hosting services ("Services") provided by Airnode Hosting, hereinafter referred to as the "Provider."

### Definitions

- a. "Customer": Any natural person, legal entity, or entity utilizing the hosting services of the Provider.
  
- b. "Hosting Services": The services offered by the Provider for hosting websites, applications, and other online content on its servers.

### Acceptance of Terms

By using the Provider's Hosting Services, the Customer agrees to these Terms and all policies and guidelines contained herein.

### Service Provision

- a. The Provider will endeavour to provide the Hosting Services with care and professionalism. However, the Customer understands that technical interruptions or failures may occur and agrees that the Provider is not liable for such events.

b. The Customer is responsible for the content hosted on the Provider's servers and warrants that this content complies with all applicable laws and regulations.

### **Payment and Billing**

a. The Customer agrees to pay the agreed-upon fees for the Hosting Services according to the Provider's applicable pricing schedule.

b. Invoicing will occur based on the agreed-upon frequency (e.g., monthly or annually), and payment is due within the specified timeframe.

### **Cancellation and Termination**

a. The Customer can cancel the Hosting Services following the procedures outlined by the Provider. Refund policies may apply according to applicable rules.

b. The Provider reserves the right to terminate or suspend the Hosting Services immediately for a breach of these Terms by the Customer.

### **Liability**

a. The Provider is not liable for any damages, losses, or expenses arising from the use of the Hosting Services.

b. The Customer indemnifies the Provider against all claims, costs, and liabilities arising from the use of the Hosting Services and the hosted content.

### **Privacy and Data Protection**

The Provider will process the Customer's personal data in accordance with the applicable privacy policy, available on the Provider's website.

## **Changes to Terms**

The Provider reserves the right to modify these Terms at any time. Amended Terms become effective upon publication on the Provider's website.

## **Credits and Refunds**

- a. The Provider offers the option for Customers to purchase credits via the website. These credits can be used for certain services or purchases on the website.
- b. Once credits are purchased, they cannot be refunded or exchanged for cash.
- c. After purchasing services or products on the website, refunds are not possible.

## **Liability in Using Credits**

The Customer understands and agrees that the use of credits is at their own risk. The Provider is not liable for any damage or loss resulting from the use of credits on the website.

Affective date

27/08/2023